**SUBJECT: FORM FOR RETURN OF PRODUCTS WHEN ENFORCING MATERIAL DEFECTS**

**INFORMATION ON BUYER:**

First name and surname:......................................................................................

Address:....................................................................................................................................................

Tel.:....................................................................................................................................................

Email:....................................................................................................................................................

Invoice number: ........................................................... Invoice date: ..........................................................................

Order number: .................................................................................................................................

Date on which material defect was identified: ...................................................................................................................

Name of submitted product: ...................................................................................................................

Detailed description of defect:

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In the event that the material defect is founded I request (circle as appropriate):

1.) Reimbursement of consideration (indicate current account number): ...........................................................................................

2.) Exchange for the same product (if the supplier may still supply the product)

3.) Elimination of the fault/defect

Date: ......................

Signature of buyer: (only if this form is sent in paper form)

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